innovaccer
galaxy

AI-Powered Utilization Management for Faster Decisions and Better Member Outcomes

Galaxy UM streamlines the full utilization management process, from intake and clinical evidence extraction to medical necessity evaluation, review, communication, and reporting. Powered by agentic AI, it helps health plans reduce manual work, support compliant decisions, and help members get the right care faster in line with evidence-based guidelines across all lines of business.

Measurable impact across cost, quality, and access.

Results that help health plans improve performance while supporting better member outcomes.

Up to 70%	**Up to 98%**	**5-11%**
First-review decisions in real time	**Lower transaction cost per authorization**	**Medical cost reduction potential**
Medicare Advantage Plans	From $3.52 manually toward ~$0.05 electronically	Through appropriate utilization management
12-25%	**98%+**	**$15M-$4B+**
UM administrative savings	**Clinical guidelines adherence**	**Potential annual savings**
Reduction in operational overhead	Targeted vs ~72% industry average	From small regional plans to large national payers

Based on internal benchmarks and published industry studies.

Built for faster, more transparent, and compliant utilization management that supports better member outcomes.

1
Only auto-approve. Never auto-deny.
Requests that clearly meet criteria can be approved in real time. Every other case is routed to a qualified clinician for review.

2
Every determination is explainable.
Clinical rationale, policy support, and a clear audit trail across determinations.

3
Connected platform, not a point solution
More than a stand-alone UM tool, Galaxy UM extends the connected platform behind Galaxy into UM.

4
More context for every determination.
Clinical data, claims history, payer policy, and authorization context are unified in one model to support more informed review.

5
Agentic AI, not a rules engine
Specialized agents automate the UM workflow end to end, with human oversight at critical decision points.

Empower Your Teams to Deliver Better Outcomes.

"Our partnership with Innovaccer has fundamentally changed how we connect cost, utilization, and quality across our network. After seeing tangible financial and clinical results, establishing an AI Center of Excellence is a natural progression. We are focused on scaling actionable intelligence across the enterprise to support better decisions and better member outcomes."

Brad Riley
Vice President of Analytics & Reporting, Longevity Health

BOOK YOUR DEMO TODAY

Our Partners

Banner Health | CURANA HEALTH | BlueCross BlueShield Arizona — An Independent Licensee of the Blue Cross Blue Shield Association | Humana | MCS | LONGEVITY HEALTH PLAN

About Innovaccer

Innovaccer is the AI infrastructure for autonomous healthcare operations, delivering better clinical and financial outcomes across health systems, payers, governments, and life sciences. Powered by the Healthcare Intelligence Platform, Innovaccer unifies enterprise data and applies AI to automate administrative work, strengthen operational performance, and drive measurable margin expansion. Organizations such as Orlando Health, Adventist HealthCare, and Banner Health trust Innovaccer to integrate intelligence into their existing infrastructure and elevate the quality of care.

For more information, visit www.innovaccer.com.

Awards and Recognitions

BEST IN KLAS DATA ANALYTICS PLATFORMS (PAYER) 2026 | Digital Health Awards 2022 BEST IN CLASS WINNER | Gartner | BLACK BOOK 2025 | FROST & SULLIVAN