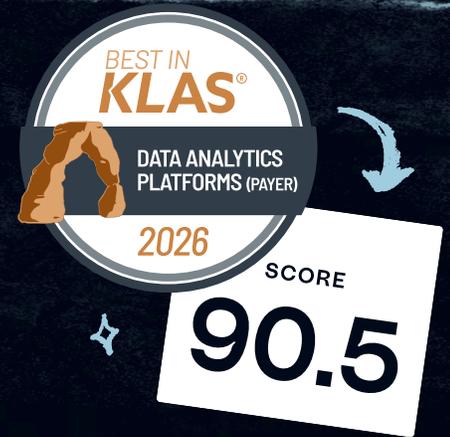


Innovaccer Recognized as the 2026 Best in KLAS in Risk Adjustment Solution for Payer



Executive Summary

Innovaccer's Risk Adjustment Solution-Healthcare Data Platform is the highest-scored solution in the Data Analytics Platform for Payers category in the 2026 Best in KLAS Software and Services Report with a score of 90.5 out of 100.

The scores are based on six Customer Experience pillars measured by KLAS: Culture, Loyalty, Relationship, Product, Operations, and Value. It reflects Innovaccer’s focus on aligning with customer needs and delivering measurable outcomes that improve risk capture accuracy, optimize revenue cycles, and support patient care delivery.

Best in KLAS 2026—Data Analytics Platforms (Payer) Ranked Solutions



source: Chart from the 2026 Best in KLAS Awards: Software and Services Report, KLAS Research, February 2026

“What matters most to us is how our customers experience Innovaccer in their day to day operations. These scores reinforce that healthcare organizations see real value in a connected foundation that brings data, intelligence, and workflows together to support better decisions across care delivery and operations.”

Abhinav Shashank Co-founder and CEO, Innovaccer

Platform Capabilities and Impact

The Innovaccer Risk Adjustment platform offers the following capabilities:

- ✓ Robust data aggregation and enhanced data integration
- ✓ Support for risk adjustment and analytics initiatives
- ✓ Chart review and coding workflows
- ✓ RADV audit readiness and simulation
- ✓ Actionable insights to support payer decision making

The continued evolution of Innovaccer’s Risk Adjustment capabilities reflects meaningful progress in enabling accurate, compliant, and scalable risk capture for payer organizations. By strengthening data integration, chart retrieval and coding workflows, and analytics-driven risk identification, Innovaccer has delivered measurable improvements in RAF accuracy, audit readiness, and operational efficiency. The platform’s advanced analytics and automation further support Innovaccer’s role in modernizing risk adjustment through technology innovation.

Innovaccer Scores Best in KLAS Across Three Categories

In 2026, Innovaccer has demonstrated excellence across multiple healthcare technology categories:

Customer Relationship Management (CRM):	Score of 90.1 , maintaining the top position for the third consecutive year
Data Analytics Platforms (Payer):	Newly evaluated in this category, received a score of 90.5
Data Analytics Platforms (Gravity):	Score of 93.2 , ranking second in the category position with a score of 93.2

KLAS Research: Amplifying the Voice of Providers and Payers

Unedited customer comments collected by KLAS.

What I really love about Innovaccer is their forward-thinking nature and their tech. They have some AI products that I wish we were getting. Innovaccer is really at the head of the pack on some of the things that they are producing and building.

– Manager
July 2025

Innovaccer has a very adaptable team. They are very customer focused, and their people are easy to approach. The vendor doesn't nickel-and-dime us. They offer us expertise that they think we might need.

– CIO
November 2025

I like that the system allows me to blend data that is hardcoded into our EHR into fixed data fields. It isn't easy to put data into a solution that is more nuanced.

– Director
October 2025

We knew exactly what we were getting at the time that we went live with Innovaccer. The vendor very much put in front of us some of their areas of opportunity and products that were in development, so we knew exactly what we were getting and where their maturity was in certain solutions. We appreciated the opportunity to work with Innovaccer and help them create, enhance, and design an environment where other healthcare systems could also provide insights about their program. Innovaccer was able to connect us to other healthcare systems and appreciate how we each use the solution in our own spaces. That was very helpful.

– Director
September 2025

About KLAS Research

KLAS helps healthcare providers make informed technology decisions by offering accurate, honest, and impartial vendor performance information. KLAS monitors vendor performance through interviewing thousands of healthcare providers representing healthcare organizations throughout the US and here and there across the globe. KLAS uses a simple methodology to ensure all data and ratings are accurate, honest and impartial to help create market moving moments. Learn more at [klasresearch.com](https://www.klasresearch.com).

About Innovaccer

Innovaccer is the AI infrastructure for autonomous healthcare operations, delivering better clinical and financial outcomes across health systems, payers, governments, and life sciences. Powered by the Healthcare Intelligence Platform, Innovaccer unifies enterprise data and applies AI to automate administrative work, strengthen operational performance, and drive measurable margin expansion. Organizations such as Orlando Health, Adventist HealthCare, and Banner Health trust Innovaccer to integrate intelligence into their existing infrastructure and elevate the quality of care. For more information, visit www.innovaccer.com.