

the healthcare autonomy pledge

A shared commitment to reduce operational waste and return time to care by 2030

Why this matters now

Administrative and support costs are growing faster than revenue across the U.S. healthcare system and now exceeding 50% of operating expenses in many organizations. These costs are driven by fragmented data, manual workflows, and repetitive rework from system failures.

At the same time, healthcare leaders are expected to expand access, improve quality, and reduce margins. That gap between expectations and operational reality is no longer sustainable.

The Healthcare Autonomy Pledge is a shared commitment to fix the healthcare operating model.

What we mean by Healthcare Autonomy

Healthcare Autonomy is the ability for systems to execute end-to-end operational workflows with:

Machine-driven support

Clear human oversight

Built-in safety and audibility

Measurable outcomes

The objective is not full automation. The practical target is Level 3-4 autonomy, where routine work runs by default and people focus on care, judgment, and human connection.

Where healthcare is today

Most healthcare organizations operate at Level 0-1 autonomy. Care workflows, including documentation, prior authorizations, access, revenue cycle, and compliance, remain manual, queue-based, and fragmented across systems. The result is delayed care, high administrative cost, inconsistent decisions, and workforce burnout.

What it takes to reach Level 3-4 Autonomy

Achieving meaningful autonomy requires:

- ✓ A unified and governed data foundation
- ✓ Clear outcome metrics tied to cost, throughput, and access
- ✓ Built-in safety, transparency and exception handling
- ✓ Automation designed to return time for high-value human work

What we ask of participants

By signing this pledge, participating organizations commit to:

- ✓ Establishing an autonomy roadmap with measurable impact within 12-24 month
- ✓ Investing in the data foundation and integration required for autonomous workflows
- ✓ Aligning on clear, outcome-based targets for cost reduction, cycle time, and access
- ✓ Creating cross-functional governance to oversee safety, performance, and accountability

Our commitment

By signing this pledge, participating organizations commit to:

- Providing a secure, unified autonomy platform
- Starting with high-impact operational workflows
- Sharing transparent performance metrics
- Continuously improving models based on real-world outcomes
- Taking shared accountability for measurable results

The 2030 Goal

Together, we commit to reducing at least \$50 billion in avoidable operational waste across healthcare by 2030 and returning that time and capacity to patient care, access, and outcomes.

THE COMMITMENT

By signing, we affirm our commitment to the principles of the Healthcare Autonomy Pledge and to partnering on a concrete roadmap to reduce operational waste and return time to care.

NAME: _____

ORGANIZATION: _____

SIGNATURE: _____

